**Summary**

Manages library program for children, provides outreach programs, & delivers library materials to community members unable to visit the library due to illness or disability.

**Essential Duties and Responsibilities** include the following. Other duties may be assigned.

Selects books and audiovisual materials of interest to children to be acquired by library.

Assists children in selecting and locating library materials.

Plans and conducts programs for children to encourage reading, viewing, and listening and use of library materials and facilities; may be responsible for programming at more than one library branch.

Confers with teachers, parents, and community groups to assist in developing programs to encourage and improve children's communication skills.

Compiles lists of materials of interest to children.

Conducts activities including storytelling, book talks, puppet shows, and film and multimedia programs.

Selects books and audiovisual materials of interest to distribute to homebound patrons.

Makes visits to daycares, nursing and assisted care homes, as well as homebound patrons.

Delivers materials to patrons enrolled in homebound program on a regular basis and retrieves materials from previous delivery.

Conducts initial interviews with residents to determine reading interests.

Registers residents for library cards.

Selects and prepares materials for delivery.

Checks out, and places reserves on library items.

Selects and delivers deposit collection items to nursing care and community facilities.

Facilitates library programs for organizations in the community.

Makes programming and material purchase recommendations for seniors and homebound services.

Maintains statistics of senior and homebound services.

Works shifts at the circulation desk and assists with shelving and other related activities, as needed.

**Supervisory Responsibilities**

This job may have some supervisory responsibilities.

**Competencies**

To perform the job successfully, an individual should demonstrate the following competencies:

*Job Knowledge* - Competent in required job skills and knowledge; exhibits ability to learn and apply new skills; keeps abreast of current developments; requires minimal supervision; displays understanding of how job relates to others; uses resources effectively.

*Use of Technology* - Demonstrates required skills; adapts to new technologies; troubleshoots technological problems; uses technology to increase productivity; keeps technical skills up to date

*Problem Solving* - Identifies and resolves problems in a timely manner; gathers and analyzes information skillfully; develops alternative solutions; works well in group problem solving situations; uses reason even when dealing with emotional topics.

*Customer Service* - Manages difficult or emotional customer situations; responds promptly to customer needs; solicits customer feedback to improve service; responds to requests for service and assistance; meets commitments.

*Communications* - Expresses ideas and thoughts verbally; expresses ideas and thoughts in written form; exhibits good listening and comprehension; keeps others adequately informed; selects and uses appropriate communication methods.

*Teamwork* - Balances team and individual responsibilities; exhibits objectivity and openness to others' views; gives and welcomes feedback; contributes to building a positive team spirit; puts success of team above own interests; able to build morale and group commitments to goals and objectives; supports everyone's efforts to succeed.

*Delegation* - Delegates work assignments; matches the responsibility to the person; gives authority to work independently; sets expectations and monitors delegated activities; provides recognition for results.

*Ethics* - Treats people with respect; keeps commitments; inspires the trust of others; works with integrity and principles; upholds organizational values.

*Organizational Support* - Follows policies and procedures; completes administrative tasks correctly and on time; supports organization's goals and values; benefits organization through outside activities.

*Attendance/Punctuality* - Is consistently at work and on time; ensures work responsibilities are covered when absent; arrives at meetings and appointments on time.

*Dependability* - Follows instructions, responds to management direction; takes responsibility for own actions; keeps commitments; completes tasks on time or notifies appropriate person with an alternate plan.

*Initiative* - Volunteers readily; undertakes self-development activities; seeks increased responsibilities; takes independent actions and calculated risks; looks for and takes advantage of opportunities; asks for and offers help when needed.

*Planning/Organizing* - Prioritizes and plans work activities; uses time efficiently; plans for additional resources; sets goals and objectives; organizes or schedules other people and their tasks; develops realistic action plans.

*Quality* - Demonstrates accuracy and thoroughness; looks for ways to improve and promote quality; applies feedback to improve performance; monitors own work to ensure quality.

*Quantity* - Completes work in timely manner; strives to increase productivity; works quickly.

**Qualifications** To perform this job successfully, an individual must be able to perform each essential duty satisfactorily. The requirements listed below are representative of the knowledge, skill, and/or ability required. Reasonable accommodations may be made to enable individuals with disabilities to perform the essential functions. The candidate must have great customer service skills, excellent communication skills, be self-motivated, able to work a flexible schedule including evening and weekend hours**,**and be dependable and responsible.

Qualified employee must have reliable transportation and valid driver’s license. Mileage will be paid at the library per diem rate. A background check must be completed prior to hiring.

**Education and/or Experience**

Bachelor's degree from four-year college or university; or one to two years related experience and/or training; or equivalent combination of education and experience.

**Language Skills**

Ability to read and interpret documents such as policies, procedures, and instructional manuals. Ability to write routine reports and correspondence. Ability to speak effectively before groups of customers or employees of organization.

**Computer Skills**

To perform this job successfully, an individual should have knowledge of and be proficient in Microsoft Office, Evergreen Integrated Library System, Email, and Internet Searching abilities.

**Physical Requirements**

This work requires the occasional exertion of up to 25 pounds of force; occasionally requires standing, walking, climbing or balancing, stooping, kneeling, crouching or crawling, pushing or pulling and lifting; work has standard vision requirements; work requires preparing and analyzing written or computer data, operating machines, operating motor vehicles or equipment and observing general surroundings and activities.

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